



## LOGmanager Technical Bulletin

**Title:** LOGmanager End of Life (EOL) dates.

**Last Update:** July 14, 2020

**Summary:** This bulletin describes the end-of-life (EOL) for LOGmanager devices. Customers with active maintenance contracts will continue to receive support for software from LOGmanager support centre through the end of their maintenance contract period.

### Definitions:

**End-of-Sale (EOS):** The date that LOGmanager vendor Sirwisa a.s. will cease to make a product generally available for purchase.

**End-of -Life (EOL):** The date when standard support services for a product are no longer available.

**LOGmanager Hardware and Software:** The End-of-Life process for LOGmanager hardware begins with an End-of-Sale announcement. LOGmanager vendor Sirwisa a.s. will support LOGmanager software for a minimum of three years following the End-of-Sale, concluding on the End-of-Life. During this period, a supported software release will be available. The hardware replacement parts will be provided to customers with active hardware maintenance contract, by the hardware (DELL/HPE) vendor. LOGmanager vendor Sirwisa a.s. cannot guarantee the extension of hardware maintenance support contract by the hardware vendor beyond the initial contract provided with appliance purchase.

LOGmanager Appliances		
Platform SKU	EOS Announcement date	End of Life
LM-DEMO1	31/12/2018	31/12/2021
LM-DEMO-G2		
LM12B	31/12/2016	31/12/2022
LM36	31/12/2015	31/12/2021
LM36B	31/12/2016	31/12/2022
LOGM-16TB-D	31/12/2018	31/12/2024
LOGM-48TB-D	31/12/2018	31/12/2024
LOGM-120TB-D	31/12/2018	31/12/2024
LOGM-16TB-H	31/12/2018	31/12/2024
LOGM-48TB-H	31/12/2018	31/12/2024
LOGM-120TB-H	31/12/2018	31/12/2024
LOGM-16TB-D-G2	31/12/2019	31/12/2025
LOGM-48TB-D-G2	31/12/2019	31/12/2025
LOGM-120TB-D-G2	31/12/2019	31/12/2025
LOGM-16TB-H-G2	31/12/2019	31/12/2025

LOGM-48TB-H-G2	31/12/2019	31/12/2025
LOGM-120TB-H-G2	31/12/2019	31/12/2025
LOGM-8TB-D		
LOGM-16TB-D-G3		
LOGM-48TB-D-G3		
LOGM-144TB-D-G3		
LOGM-16TB-H-G3		
LOGM-48TB-H-G3		
LOGM-144TB-H-G3		

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